

From: DMHC Licensing eFiling

Subject: APL 21-015 – Office of Plan Monitoring – Block Transfer Portal Updates

Date: Monday, June 7, 2021 3:04 PM

Attachments: APL 21-015 (OPM) – Block Transfer Portal Updates (6.7.2021).pdf

Dear Health Plan Representative,

Please find attached All Plan Letter (APL) 21-015, regarding Block Transfer Portal Updates.

Thank you.

ALL PLAN LETTER

DATE: June 7, 2021

TO: All Health Care Service Plans

FROM: Nathan Nau, Deputy Director

Office of Plan Monitoring - Division of Provider Networks

SUBJECT: APL 21-015 Office of Plan Monitoring – Block Transfer Portal Updates

The Office of Plan Monitoring, Division of Provider Networks is continuously looking for ways to improve the Block Transfer filing submission and review processes. Accordingly, the Block Transfer team has updated the Block Transfer portal in an effort to streamline the Block Transfer filing submission process for Health Plans as well as the review process for the Department of Managed Health Care (Department). These enhancements include:

- **Updated Data Entry Required of Health Plans:** In the previous portal rollout, the Department inadvertently removed certain regulatorily required fields. This change impacts the Enrollee Access section of a hospital Block Transfer filing. These fields have been added back to the Block Transfer filing form.
- **Improvements to the Block Transfer Form:**
 - The OSHPD ID has been added to all drop-down lists on the hospital filing form.
 - Hospital-based services are now populated using only services available at the hospital according to OSHPD 2018-2019 Fiscal Year Hospital Annual Financial Data.
 - Front-end validation has been removed for Informational Only filings and a “Resolution Tab” has been added to Informational Only filings.
- **Status Update Reminders:** Upon issuance of a Block Transfer decision, the Department shall request that, within one business day after the Termination Date, Health Plans advise the Department of the current contracting status: agreement reached, extension, or not contracted. The Plan will receive a daily reminder via email until the Resolution Tab has been updated with the contracting status.

Portal enhancements were rolled out to Health Plans on June 3, 2021. If you have any questions regarding these enhancements, please contact Susanna Williams at Susanna.Williams@dmhc.ca.gov.