



QUARTERLY REPORT

Regarding the AB 72 Independent Dispute Resolution Process

AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type, and outcome of AB 72 Independent Dispute Resolution Process (IDRP) applications related to the payment of claims by health plans to non-contracting health professionals who provided services at contracting facilities. This process was implemented September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	2019	2020	1 st Quarter 2021	2 nd Quarter 2021	Total	Percent
IDRP Applications Submitted	39	32	23	6	14	114	
Type of Service Provided							
Ambulance	2	1	13	0	0	16	14%
Anesthesiology	28	22	6	6	14	76	67%
Pathology	5	0	0	0	0	5	4%
Other	4	9	4	0	0	17	15%
IDRP Outcome							
Determination Letter Issued	0	22	1	2	8	33	28.9%
Default Determination Letter Issued	0	1	0	0	0	1	.9%
Incomplete Application	2	2	1	0	0	5	4.4%
Ineligible	13	2	3	1	0	19	16.7%

Timeframe	2018	2019	2020	1 st Quarter 2021	2 nd Quarter 2021	Total	Percent
Initiating Party Non- Responsive	0	0	2	0	0	2	1.8%
No Payment Received	0	2	0	0	0	2	1.8%
Non- Jurisdictional	5	1	5	0	0	11	9.6%
Withdrawn	17	3	0	0	0	20	17.5%
Pending at the End of the Period	2	1	12	15	21	21	18.4%