

**Transgender, Gender Diverse, or Intersex (TGI) Health Care Quality Standards and
Training Curriculum Working Group
January 23, 2024
Meeting Summary**

1. TGI Working Group Members in Attendance

Working Group Attendees:

In-person attendees:

Dr. Ryan Spielvogel, Sutter Family Medicine Residency Program
(he/him/his)

Virtual attendees:

Steph Carlson, Covered California (she/her)

Dannie Ceseña, California LGBTQ Health and Human Services Network
(he/him/they/them)

Bambi Cisneros, Department of Health Care Services (she/her/hers)

Bee Curiel, TransLatin@ Coalition (they/them)

Kendra M. Muller, Disability Rights California (she/they)

Stesha Hodges, California Department of Insurance (she/her/hers)

Adrian Naidu, California Public Employees' Retirement System (he/him/his)

Skyler Rosellini, National Health Law Program (he/him)

Jason Tescher, California Department of Public Health (he/him/his)

Department of Managed Health Care (DMHC) Staff Attendances:

Mary Watanabe, Director (she/her/hers)

Amanda Levy, Deputy Director, Health Policy and Stakeholder Relations (she/her/hers)

Latika Sharma, Attorney III, (she/her)

Mary Peterson, Attorney III, (she/her/hers)

Justin Goodwin, Attorney IV, (he/him/his)

Shaini Rodrigo, Associate Governmental Program Analyst (she/her)

Leslie Thompson, Staff Services Manager I (she/her/hers)

2. Welcome & Introductions

Jacob Rostovsky welcomed everyone to the meeting and facilitated introductions.

3. Review of December 11, 2023 Meeting Summary

Jacob Rostovsky asked if there were any changes to the December 11, 2023 meeting summary. There were no changes.

4. Prioritization of Quality Measure Recommendation

The Working Group discussed and came to a consensus to prioritize stratification of the following of DMHC's Health Equity and Quality Measures by sexual orientation, gender identity, gender expression and sex characteristics (SOGIESC):

- Breast Cancer Screening
- Hemoglobin A1c Control for Patients with Diabetes
- Controlling High Blood Pressure
- Depression Screening and Follow-Up for Adolescents and Adults
- CAHPS Health Plan Survey: Getting Needed Care

5. Review of Draft Report on Training Curriculum and Quality Measure Recommendations

Jacob Rostovsky gave an overview of the following sections of the draft report and asked the Working Group for feedback on the report:

- Executive Summary
- Introduction
- Summary of TGI Working Group Meetings
- Summary of Listening Sessions
- Training Curriculum
- Quality Standard
- Looking Forward
- Conclusion

The following changes to the report will be integrated into the draft which will be presented on February 21, 2024 meeting.

- The term "TGI community" will be replaced with "TGI Communities" throughout the report.
- Providers adding requirements that go beyond the accepted standard of care and difficulty in accessing prescriptions for hormones and equipment will be added to the Summary of Listening Sessions section.
- Language related to the trauma informed approach, the impact of untreated gender dysphoria to one's mental health, privacy considerations, bodily autonomy and sub-groups of guardians and people seeking reproductive services will be added to the Training Curriculum section.
- Language related to the need to improve SOGIESC data collection and ensure more coordination amongst state departments will be added to the Quality Standard section. The Working Group discussed changes to terms such as timely access, preventive care, and pregnancy care to be more explicit in the third section of the Quality Standard recommendations.
- Appendix B: TGI Health Care Barriers and Stigma will be moved to the body of the report for increased visibility.

6. Public Comment

Jacob Rostovsky asked for comments from the public. There was no public comment.

7. Closing Remarks

Jacob Rostovsky thanked everyone for attending. The next meeting is scheduled for February 21, 2024, and will be conducted in a hybrid format.