



## California Health Plans vs. National Top 10 Performance

Right Care Initiative: Selected HEDIS Measures

Trend Analysis Provided by the UC Berkeley School of Public Health Right Care Research Team, October 2013



Controlling High Blood Pressure <140/90	
National 90th Percentile--"Grade A"	74.94
California Average	68.93
California	
Chinese Community Health Plan*	86.86
Kaiser Foundation Health Plan, Inc. - Northern California	85.71
Kaiser Foundation Health Plan Inc. - Southern California	85.64
Western Health Advantage	70.80
Sharp Health Plan	67.78
Health Net of California, Inc.	65.03
UnitedHealthcare of California	64.10
Blue Shield of California	60.50
Blue Cross of California dba Anthem Blue Cross	60.16
Aetna Health of California, Inc.	59.43
Cigna HealthCare of California, Inc.	52.22
National Top 10	
Kaiser -Ohio, Colorado, Hawaii, Northern California, Southern California, Northwest, Georgia, Mid-Atlantic States	88.32-81.02
Chinese Community Health Plan (CA)*	86.86
Gundersen Health Plan, Inc. (WI)	82.24
Medical Associates Health Plan, Inc.- Accred (IA)	81.27
Tufts Associated Health Maintenance Organization, Inc. (MA)	80.74
HealthAmerica Pennsylvania, Inc. (PA)	80.38
Health Partners, Inc. (MN)	79.63
Saint Mary's HealthFirst (NV)	79.08
Health New England, Inc. (MA)	78.92
Harvard Pilgrim Health Care, Inc. (MA, NH, ME)	77.88

Cardiovascular Care: LDL-C Control <100	
National 90th Percentile--"Grade A"	73.06
California Average	66.96
California	
Kaiser Foundation Health Plan Inc. - Northern California	78.04
Kaiser Foundation Health Plan, Inc. - Southern California	76.72
Western Health Advantage	68.95
Health Net of California, Inc.	67.40
Chinese Community Health Plan*	65.91
Sharp Health Plan	65.23
UnitedHealthcare of California	65.11
Blue Cross of California dba Anthem Blue Cross	64.66
Cigna HealthCare of California, Inc.	62.28
Aetna Health of California, Inc.	62.26
Blue Shield of California	59.95
National Top 10	
Coventry Health Care of Illinois, Inc. (IL)	86.89
Kaiser- Hawaii, Northern California, Southern California, Colorado, Mid-Atlantic States, Georgia	82.16-73.21
HealthAmerica Pennsylvania, Inc. (PA)	80.86
Network Health Plan (WI)	77.80
Harvard Pilgrim Health Care of New England (NH)	76.61
MercyCare HMO, Inc d/b/a MercyCare Health Plans (WI)	75.83
Health New England, Inc. (MA)	74.92
Health Partners, Inc. (MN)	73.78
Medical Associates Health Plan, Inc.- Accred. (IA)	73.58
Dean Health Plan, Inc. (WI)	73.23

Diabetes Care: HbA1c Control <8%	
National 90th Percentile--"Grade A"	71.43
California Average	64.69
California	
Chinese Community Health Plan*	74.21
Sharp Health Plan	73.48
Western Health Advantage	68.07
Kaiser Foundation Health Plan Inc. - Southern California	66.59
UnitedHealthcare of California	64.44
Cigna HealthCare of California, Inc.	63.26
Kaiser Foundation Health Plan, Inc. - Northern California	63.14
Health Net of California, Inc.	62.44
Blue Cross of California dba Anthem Blue Cross	62.33
Blue Shield of California	61.45
Aetna Health of California, Inc.	52.13
National Top 10	
Coventry Health Care of Illinois, Inc. (IL)	77.37
Johns Hopkins US Family Health Plan (MD,DC,PA,VA,DE,WV)	77.13
Medical Associates Health Plan, Inc.- Accred (IA)	76.46
Security Health Plan of Wisconsin, Inc. (WI)	75.00
Network Health Plan (WI)	74.24
Chinese Community Health Plan (CA)*	74.21
Capital Health Plan, Inc. (FL)	73.97
Sharp Health Plan (CA)	73.48
Gundersen Health Plan, Inc. (WI)	72.74
Rocky Mountain Health Maintenance Organization, Inc. (CO)	72.68

Diabetes Care: LDL-C Control <100	
National 90th Percentile--"Grade A"	59.12
California Average	53.68
California	
Kaiser Foundation Health Plan, Inc. - Northern California	68.72
Kaiser Foundation Health Plan Inc. - Southern California	63.61
Sharp Health Plan	59.37
Chinese Community Health Plan*	56.20
UnitedHealthcare of California	51.26
Blue Cross of California dba Anthem Blue Cross	51.00
Western Health Advantage	50.00
Cigna HealthCare of California, Inc.	48.66
Health Net of California, Inc.	47.51
Aetna Health of California, Inc.	47.27
Blue Shield of California	46.91
National Top 10	
Coventry Health Care of Illinois (IL)	77.13
Optima Health Plan (VA)	73.89
HealthAmerica Pennsylvania, Inc. (PA)	69.53
Kaiser- Northern California, Hawaii, Colorado, Mid-Atlantic States, Southern California	68.72-63.61
HealthPartners, Inc. (MN)	62.41
Cigna HealthCare of Colorado (CO)	61.98
Johns Hopkins US Family Health Plan (MD,DC,PA,VA,DE,WV)	61.80
Network Health Plan (WI)	61.55
Dean Health Plan, Inc.(WI)	61.09
Security Health Plan of Wisconsin, Inc. (WI)	60.40

\*First Year Reporting to NCQA



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Diabetes Care: Blood Pressure Control <140/80	
National 90th Percentile--"Grade A"	58.39
California Average	49.20
California	
Kaiser Foundation Health Plan Inc. - Southern California	67.64
Kaiser Foundation Health Plan, Inc. - Northern California	64.78
Western Health Advantage	51.09
Sharp Health Plan	48.42
Blue Cross of California dba Anthem Blue Cross	48.33
Chinese Community Health Plan*	47.45
UnitedHealthcare of California	44.22
Blue Shield of California	44.00
Health Net of California, Inc.	43.05
Cigna HealthCare of California, Inc.	41.36
Aetna Health of California, Inc.	40.86
National Top 10	
Kaiser- Georgia, Mid-Atlantic States, Southern California, Hawaii, Northern California, Northwest, Colorado, Ohio	74.12-60.34
Dean Health Plan, Inc. (WI)	69.22
Health Tradition Health Plan (WI)	65.21
Medical Associates Health Plan, Inc- Accred (IA)	63.32
HealthPartners, Inc.(MN)	62.96
Coventry Health Care of Iowa, Inc. (IA)	60.00
Gundersen Health Plan, Inc. (WI)	59.85
Geisinger Health Plan (PA)	59.31
Medica (MN)	59.31
Coventry Health Care of Illinois, Inc. (IL)	58.88

Diabetes Care: Poor HbA1c Control (>9%)	
<i>(Lower Score Indicates Better Performance)</i>	
National 90th Percentile--"Grade A"	18.18
California Average	24.27
California	
Chinese Community Health Plan*	17.52
Sharp Health Plan	18.49
Kaiser Foundation Health Plan Inc. - Northern California	19.89
Kaiser Foundation Health Plan Inc. - Southern California	21.14
Western Health Advantage	21.53
Health Net of California, Inc.	24.87
UnitedHealthcare of California	25.45
Cigna HealthCare of California, Inc.	25.55
Blue Shield of California	27.09
Blue Cross of California dba Anthem Blue Cross	28.00
Aetna Health of California, Inc.	37.44
National Top 10	
Coventry Health Care of Illinois, Inc. (IL)	11.44
HealthAmerica Pennsylvania, Inc. (PA)	11.68
Medical Associates Health Plan, Inc. - Accred (IA)	11.86
Johns Hopkins US Family Health Plan (MD,DC,PA,VA,DE,WV)	14.36
Security Health Plan of Wisconsin, Inc. (W)	14.96
Gundersen Health Plan, Inc. (WI)	15.10
Health New England, Inc. (MA)	15.54
Tufts Associated Health Maintenance Organization, Inc. (MA)	15.57
UnitedHealthcare of Wisconsin, Inc. (WI)	15.84
Harvard Pilgrim Health Care of New England (NH)	16.30

Cardiovascular LDL-C Screening	
National 90th Percentile--"Grade A"	92.98
California Average	90.32
California	
Kaiser Foundation Health Plan, Inc. - Northern California	95.78
Kaiser Foundation Health Plan, Inc. - Southern California	95.64
Sharp Health Plan	93.91
Blue Cross of California dba Anthem Blue Cross	91.38
UnitedHealthcare of California	90.91
Health Net of California, Inc.	90.33
Western Health Advantage	89.47
Cigna HealthCare of California, Inc.	89.37
Aetna Health of California, Inc.	88.92
Blue Shield of California	88.25
Chinese Community Health Plan*	79.55
National Top 10	
Grand Valley Health Plan, Inc (MI)	99.10
Kaiser- Hawaii, Georgia, Ohio, Mid-Atlantic, Northern California, Southern California, Northwest	98.32-95.30
Total Health Care, Inc. (MI)	96.17
HealthAmerica Pennsylvania, Inc. (PA)	95.70
Coventry Health Care of Illinois, Inc. (IL)	94.21
Aetna Health Inc (Pennsylvania)-Massachusetts (MA)	94.00
Sharp Health Plan (CA)	93.91
Harvard Pilgrim Health Care of New England (NH)	93.86
Harvard Pilgrim Health Care, Inc. (MA)	93.77
Network Health Plan (WI)	93.69

Persistence of Beta Blocker Treatment After a Heart Attack	
National 90th Percentile--"Grade A"	93.33
California Average	81.72
California	
Kaiser Foundation Health Plan Inc. - Southern California	89.73
Health Net of California, Inc.	86.20
Kaiser Foundation Health Plan, Inc. - Northern California	86.13
Blue Cross of California dba Anthem Blue Cross	82.18
Aetna Health of California, Inc.	81.75
Blue Shield of California	78.55
UnitedHealthcare of California	75.44
Cigna HealthCare of California, Inc.	73.81
Chinese Community Health Plan*	NA
Sharp Health Plan	NA
Western Health Advantage	NA
National Top 10	
Geisinger Health Plan (PA)	100.00
Neighborhood Health Plan, Inc. (MA)	100.00
Kaiser- Colorado, Hawaii	98.10-97.78
Federal Plan 87 (HI)	97.46
HMO Missouri Inc. dba Anthem Blue Cross Blue Shield in Missouri (MO)	96.67
Anthem Health Plans of Maine, Inc. dba Anthem Blue Cross and Blue Shield in Maine (ME)	95.79
Martin's Point US Family Health Plan (ME)	95.16
Physicians Plus Insurance Corporation (WI)	95.12
Fallon Community Health Plan (MA)	95.06
Martin's Point US Family Health Plan (MA, NH, NY, PA, VT)	94.12

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Diabetes Care: HbA1c Testing	
<b>National 90th Percentile--"Grade A"</b>	<b>94.92</b>
<b>California Average</b>	<b>90.39</b>
California	
Kaiser Foundation Health Plan, Inc. - Northern California	95.80
Kaiser Foundation Health Plan Inc. - Southern California	94.13
Chinese Community Health Plan*	92.70
UnitedHealthcare of California	91.70
Sharp Health Plan	91.48
Cigna HealthCare of California, Inc.	90.75
Western Health Advantage	90.33
Blue Cross of California dba Anthem Blue Cross	88.00
Health Net of California, Inc.	87.99
Blue Shield of California	86.36
Aetna Health of California, Inc.	85.07
National Top 10	
Grand Valley Health Plan, Inc (MI)	97.76
Health Partners, Inc. (MN)	96.53
Kaiser-Mid-Atlantic States, Northern California, Ohio	96.30-95.62
Tufts Associated Health Maintenance Organization, Inc. (MA)	95.86
HealthAmerica Pennsylvania, Inc. (PA)	95.80
UnitedHealthcare of Wisconsin, Inc. (WI)	95.74
Neighborhood Health Plan, Inc. (MA)	95.62
Medical Associates Health Plan, Inc.- Accred (IA)	95.44
Connecticut General Life Insurance Company- New Hampshire (NH)	95.41
Gundersen Health Plan, Inc. (WI)	95.40

Diabetes Care: LDL-C Screening	
<b>National 90th Percentile--"Grade A"</b>	<b>91.01</b>
<b>California Average</b>	<b>87.69</b>
California	
Kaiser Foundation Health Plan, Inc. - Northern California	93.45
Kaiser Foundation Health Plan, Inc. - Southern California	92.01
Sharp Health Plan	91.24
Chinese Community Health Plan*	89.05
Cigna HealthCare of California, Inc.	87.59
UnitedHealthcare of California	86.64
Blue Cross of California dba Anthem Blue Cross	86.50
Western Health Advantage	85.95
Health Net of California, Inc.	85.25
Aetna Health of California, Inc.	83.85
Blue Shield of California	83.09
National Top 10	
Grand Valley Health Plan, Inc (MI)	96.01
Kaiser Foundation Health Plan of Ohio, Mid-Atlantic, Northern California, Hawaii	95.86-93.30
Coventry Health Care of Illinois, Inc. (IL)	93.92
Capital Health Plan, Inc. (FL)	93.67
Blue Cross and Blue Shield of Massachusetts HMO Blue, Inc. (MA)	93.43
Cigna HealthCare of Florida, Inc. (FL)	93.43
Florida Health Care Plan, Inc. (FL)	93.19
Aetna Health Inc. (Pennsylvania)-Massachusetts (MA)	92.82
HealthAmerica Pennsylvania, Inc. (PA)	92.70
UnitedHealthcare of Wisconsin, Inc. (WI)	92.20

Diabetes Care: Medical Attention for Nephropathy	
<b>National 90th Percentile--"Grade A"</b>	<b>90.79</b>
<b>California Average</b>	<b>88.06</b>
California	
Kaiser Foundation Health Plan, Inc. - Northern California	94.16
Kaiser Foundation Health Plan, Inc. - Southern California	93.87
Cigna HealthCare of California, Inc.	90.51
Sharp Health Plan	90.51
Western Health Advantage	90.15
Blue Shield of California	87.82
UnitedHealthcare of California	85.74
Health Net of California, Inc.	85.25
Blue Cross of California dba Anthem Blue Cross	85.00
Aetna Health of California, Inc.	84.36
Chinese Community Health Plan*	81.27
National Top 10	
Kaiser Mid-Atlantic States, Ohio, Northern California, Southern California, Hawaii, Northwest, Colorado	96.13-92.21
Johns Hopkins US Family Health Plan (MD,DC,PA,VA,DE,WV)	95.13
Grand Valley Health Plan, Inc (MI)	93.77
Aetna Health Inc. (Pennsylvania)- Massachusetts (MA)	93.37
AultCare Insurance Company (OH)	92.86
Capital Health Plan, Inc. (FL)	92.21
Health New England, Inc. (MA)	92.14
HealthPlus of Michigan, Inc. (MI)	91.78
Tufts Associated Health Maintenance Organization, Inc. (MA)	91.73
Network Health Plan (WI)	91.29

Diabetes Care: Eye Exams	
<b>National 90th Percentile--"Grade A"</b>	<b>75.13</b>
<b>California Average</b>	<b>58.88</b>
California	
Kaiser Foundation Health Plan Inc. - Southern California	77.87
Kaiser Foundation Health Plan, Inc. - Northern California	68.80
Chinese Community Health Plan*	62.04
Blue Shield of California	58.80
Western Health Advantage	58.58
Health Net of California	58.32
UnitedHealthcare of California	56.68
Sharp Health Plan	56.20
Cigna HealthCare of California	53.04
Blue Cross of California dba Anthem Blue Cross	49.00
Aetna Health of California, Inc.	48.34
National Top 10	
Kaiser Foundation Health Plan of the Mid-Atlantic States, Inc.	86.27
Grand Valley Health Plan, Inc. (MI)	84.79
Johns Hopkins US Family Health Plan (MD,DC,PA,VA,DE,WV)	83.45
Martin's Point US Family Health Plan (ME)	81.57
Health Tradition Health Plan (WI)	81.02
Aetna Health Inc (Pennsylvania)- Massachusetts (MA)	79.56
Tufts Associated Health Maintenance Organization, Inc. (MA)	79.08
Harvard Pilgrim Health Care of New England (NH)	78.83
Harvard Pilgrim Health Care, Inc.(MA)	78.78
Anthem Health Plans of Maine, Inc. dba Anthem Blue Cross and Blue Shield in Maine (ME)	78.09

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Measure	Definition
Controlling High Blood Pressure <140/90	This HEDIS measure is the percentage of members 18-85 years of age who had a diagnosis of hypertension (HTN) and whose blood pressure (BP) was adequately controlled (<140/90)
Cardiovascular LDL-C Control <100	This HEDIS measure is the percentage of members 18-75 years of age who were discharged alive for acute myocardial infarction (AMI), coronary artery bypass graft (CABG), percutaneous coronary interventions (PCI) from January 1 – November 1 of the year prior to the measurement year, or who had a diagnosis of ischemic vascular disease (IVD) during the measurement year and the year prior to the measurement year, whose LDL-C level was controlled to < 100mg/dL during the same time period.
Diabetes Care: HbA1c Control <8%	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who had HbA1c control of less than 8%.
Diabetes Care: LDL-C Control <100	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who received lipid level control (LDL-C<100 mg/dL) testing.
Diabetes Care: High Blood Pressure Control <140/80	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who had a most recent blood pressure measurement <140/80 mm Hg.
Diabetes Care: Poor HbA1C Control (>9%)	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) whose HbA1c control was poor. <i>A lower rate indicates better performance.</i>
Cardiovascular LDL-C Screening	This HEDIS measure is the percentage of members 18-75 years of age who were discharged alive for acute myocardial infarction (AMI), coronary artery bypass graft (CABG), percutaneous coronary interventions (PCI) from January 1 – November 1 of the year prior to the measurement year, or who had a diagnosis of ischemic vascular disease (IVD) during the measurement year and the year prior to the measurement year, who received an LDL-C screening during the measurement year.
Persistence of Beta Blocker Treatment After a Heart Attack	This HEDIS measure is the percentage of members 18 years of age and older who were discharged from the hospital after surviving a heart attack and who received persistent beta-blocker treatment.
Diabetes Care: HbA1c Testing	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who had received Hemoglobin A1c (HbA1c) testing.
Diabetes Care: LDL-C Screening	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who received lipid level (LDL-C) testing.
Diabetes Care: Medical Attention for Nephropathy	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who received medical attention for nephropathy (kidney disease).
Diabetes Care: Eye Exams	This HEDIS measure is the percentage of members 18-75 years of age with diabetes (type 1 and type 2) who had an eye exam performed.

\*First Year Reporting to NCQA