



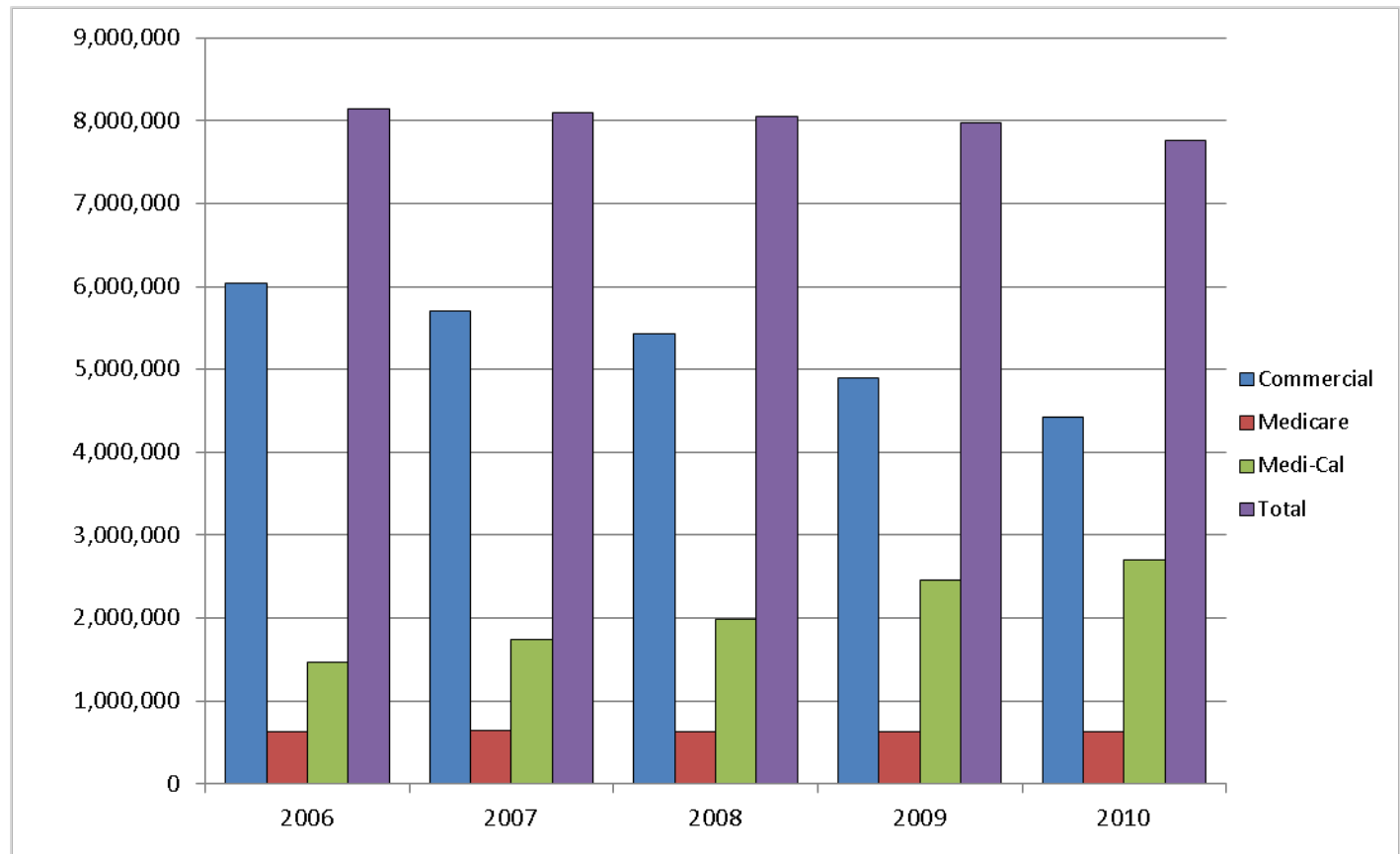
# Provider Solvency Update

**FSSB Meeting  
February 9, 2012**



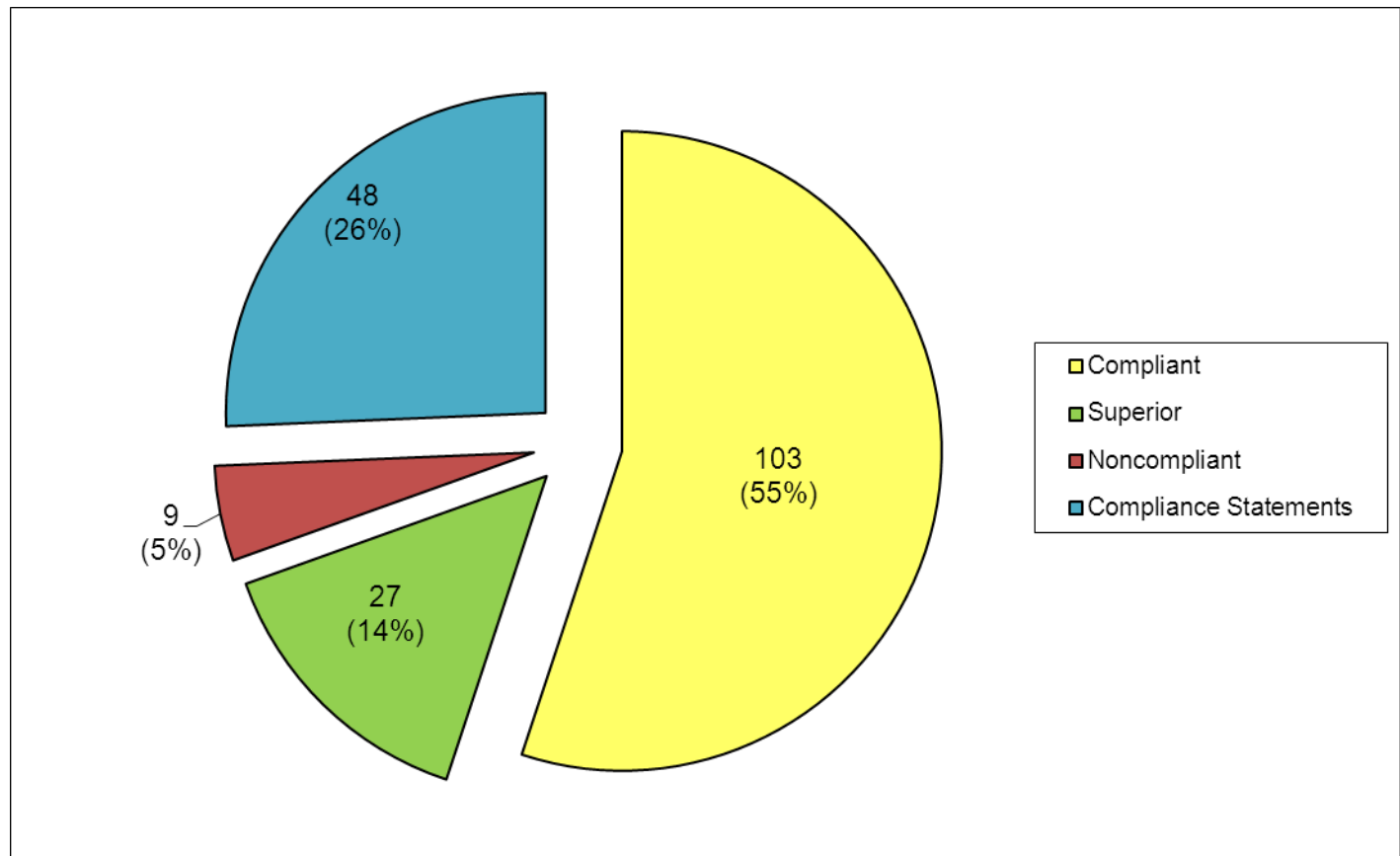
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# Total Medical Group Enrollment by Business Type





# Status of All Risk Bearing Organizations (RBO)

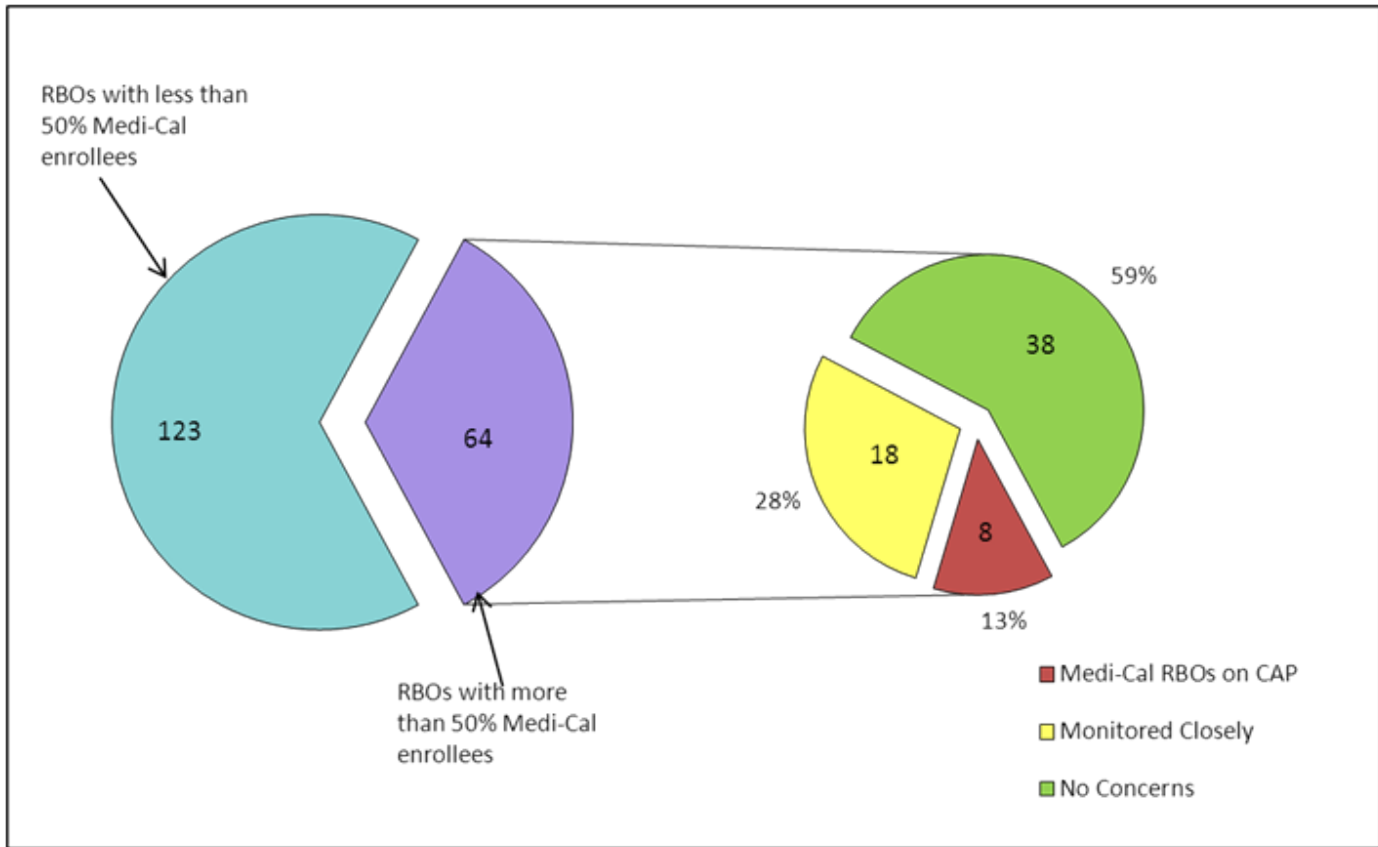


There were 187 RBO reports filed for 9/30/11



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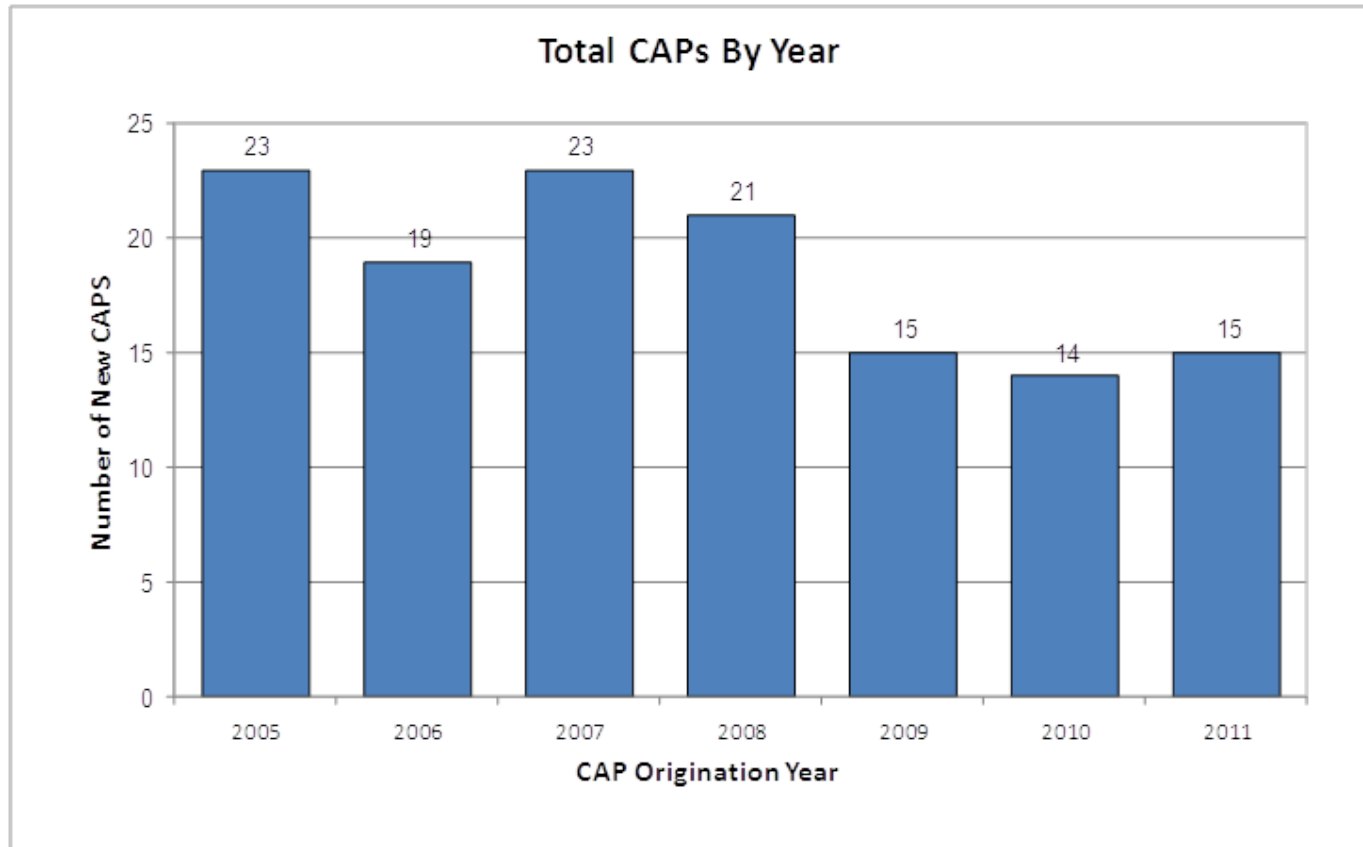
# Status of RBOs with Greater than 50% Medi-Cal Enrollment



\* Based on September 30, 2011 Quarterly Financial Survey



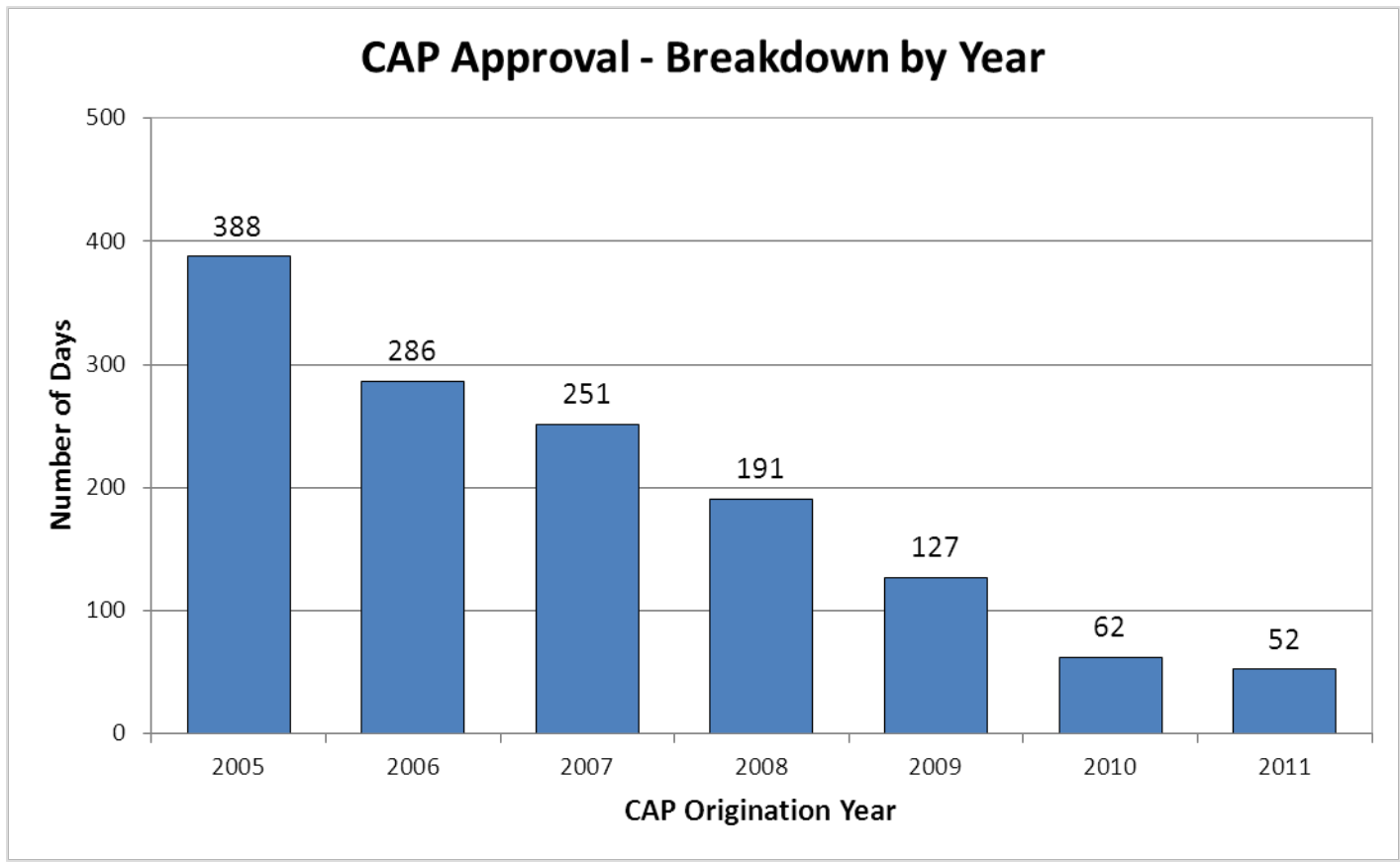
# RBO Corrective Action Plans (CAP) By Year Originated 2005-2011





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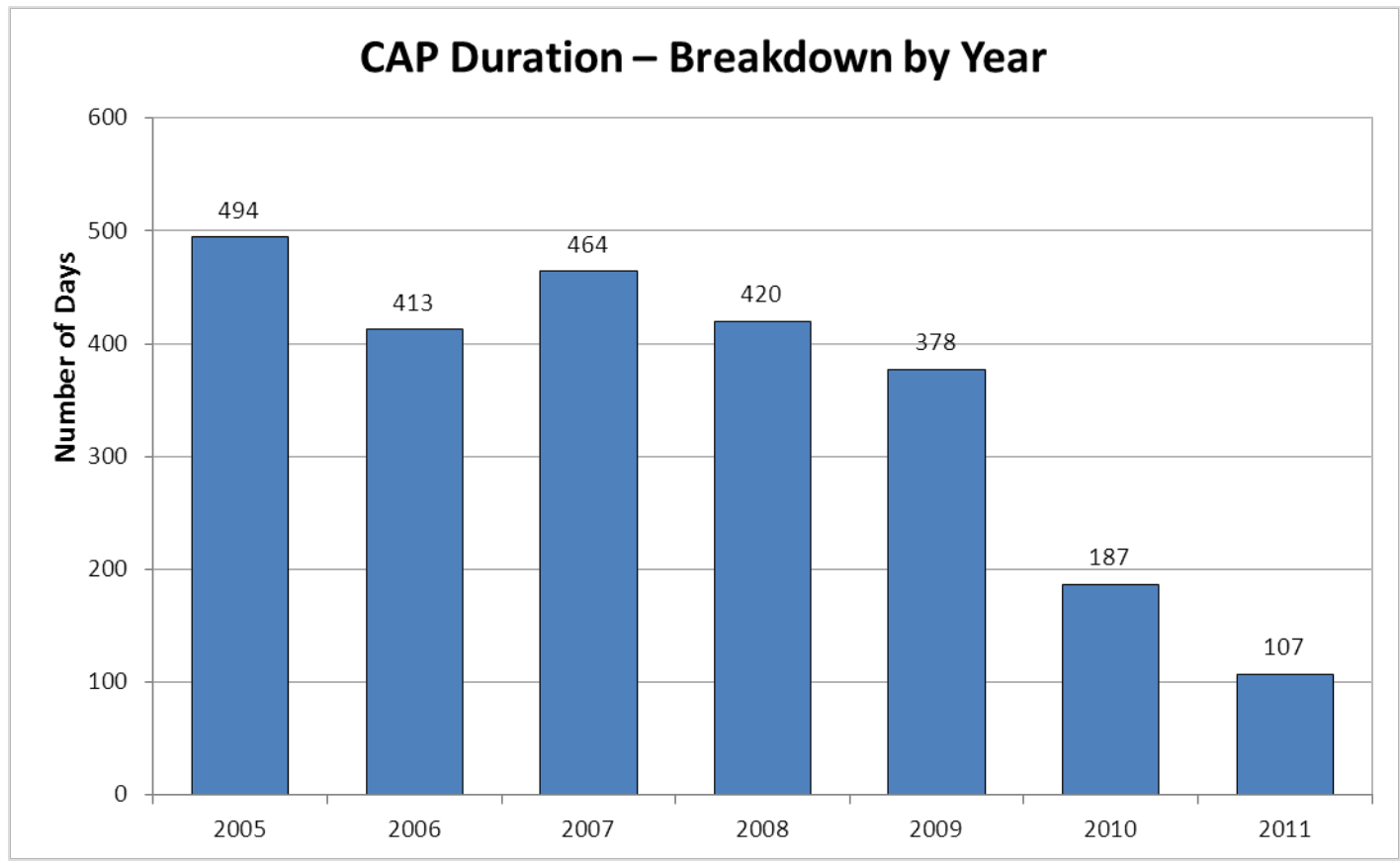
# CAP Approval Time 2005 - 2011



From Initial Date of Non-Compliance to Date Approved



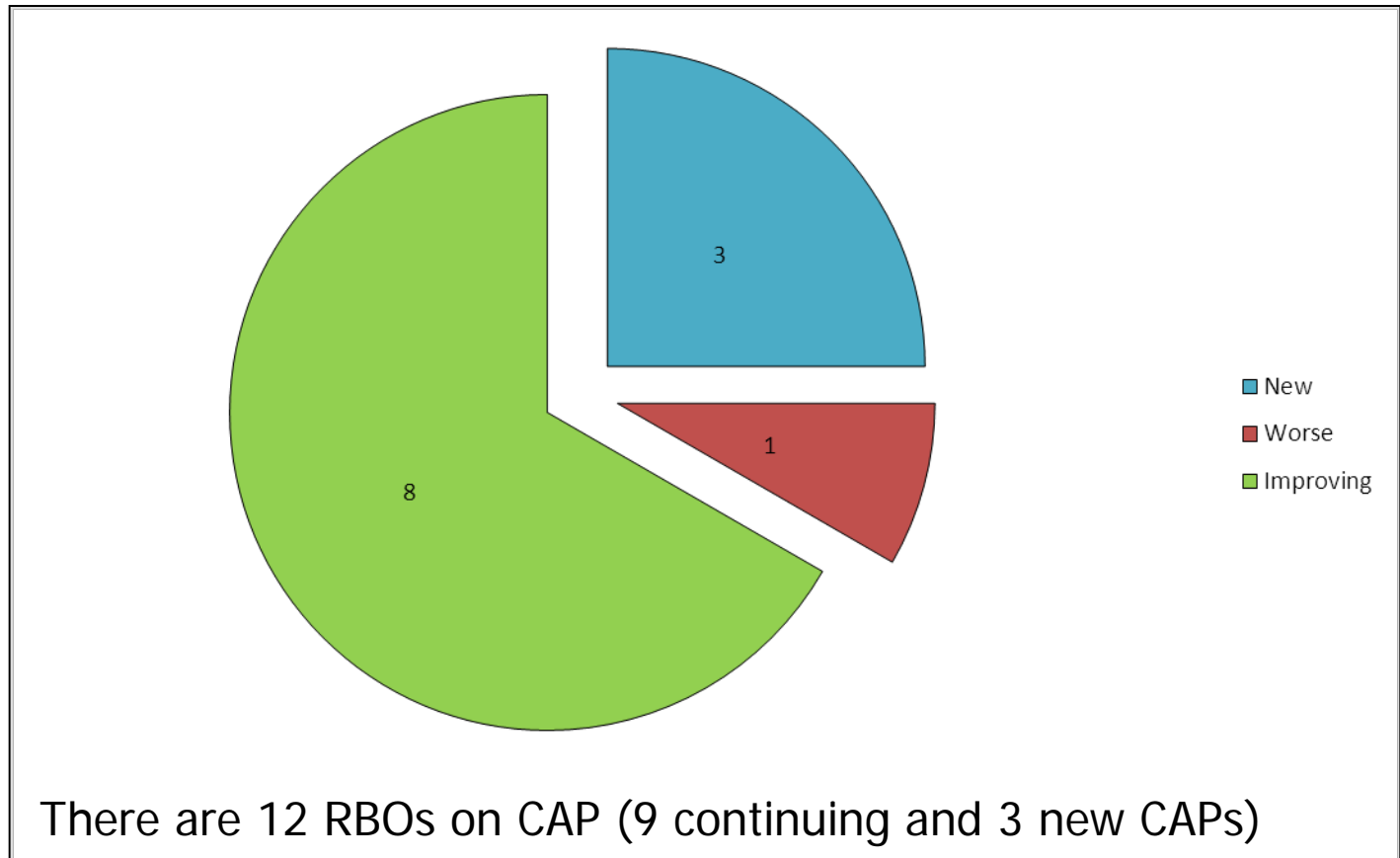
# Average CAP Duration from Start to Finish 2005 - 2011





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## CAP Status



\* Based on September 30, 2011 Quarterly Financial Survey





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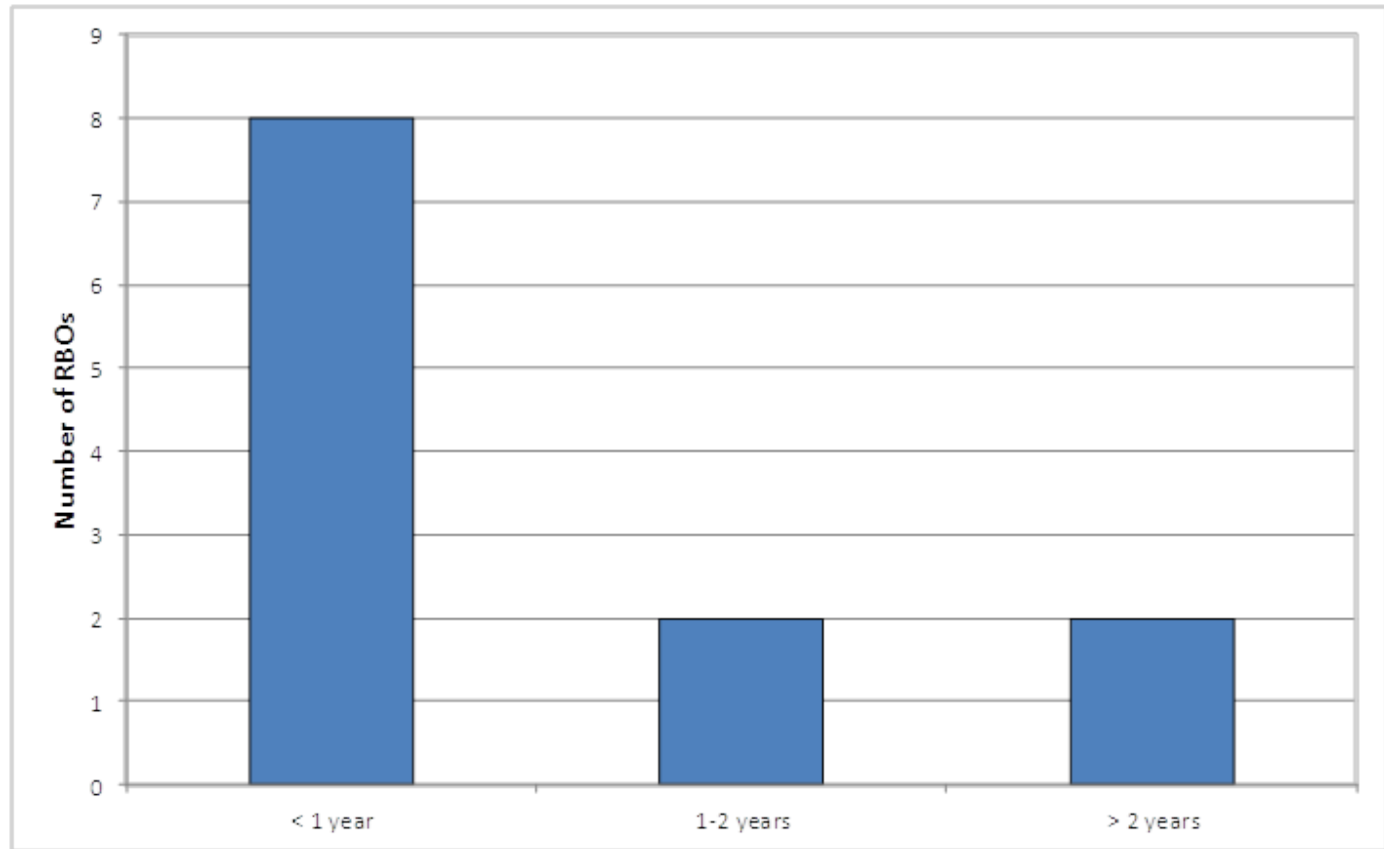
## CAP Status

- Of the nine continuing CAPs:
  - 8 improving (meeting their CAP milestones)
  - 1 declining (enforcement action taken for not meeting their final/approved CAP)
- Three new CAPs received for QE 9/30/2011
- Two CAPs have been completed since last FSSB meeting in November 2011. These two groups are reporting compliance with all solvency criteria.



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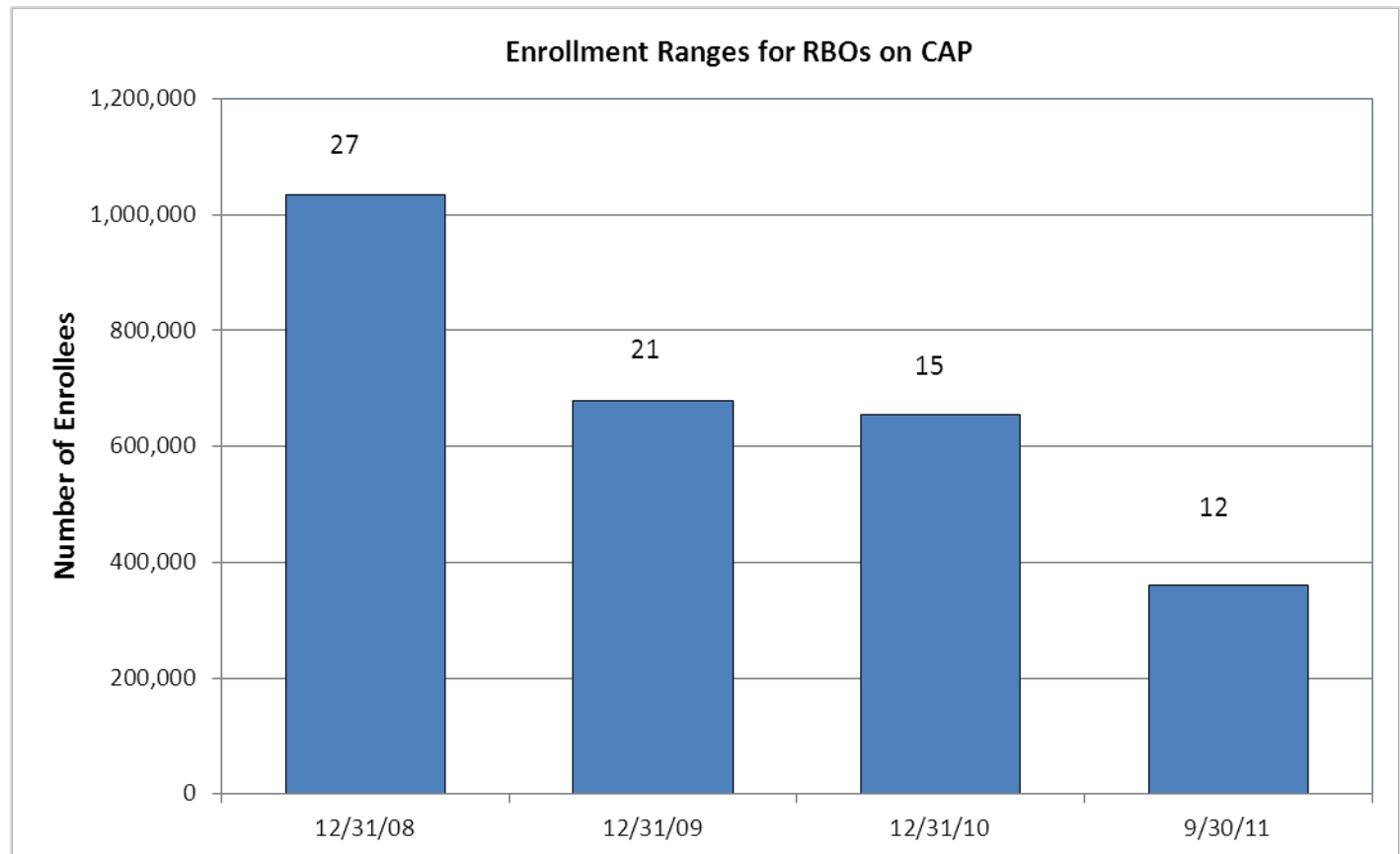
## Age of Current CAPS





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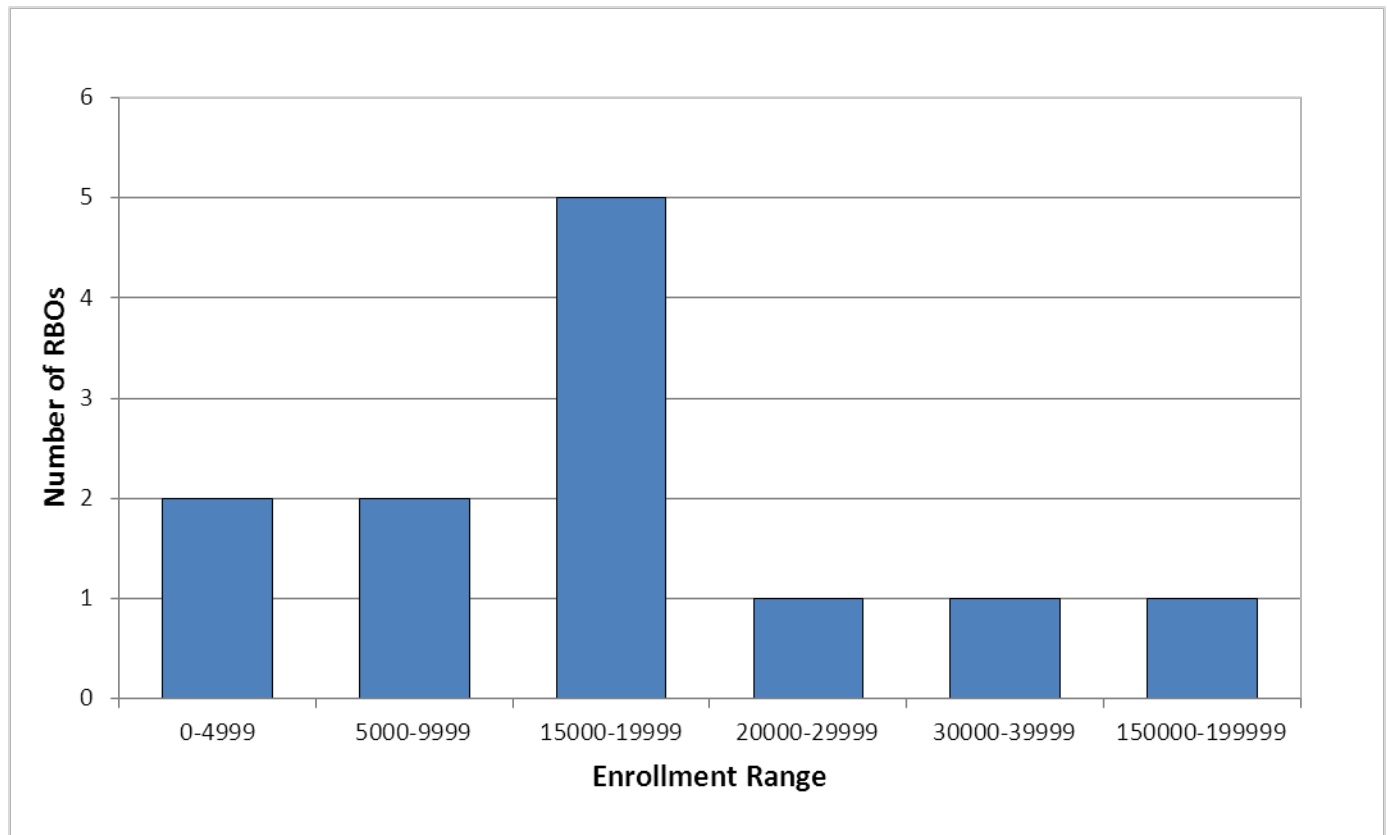
# Enrollment Ranges for RBOs on a CAP





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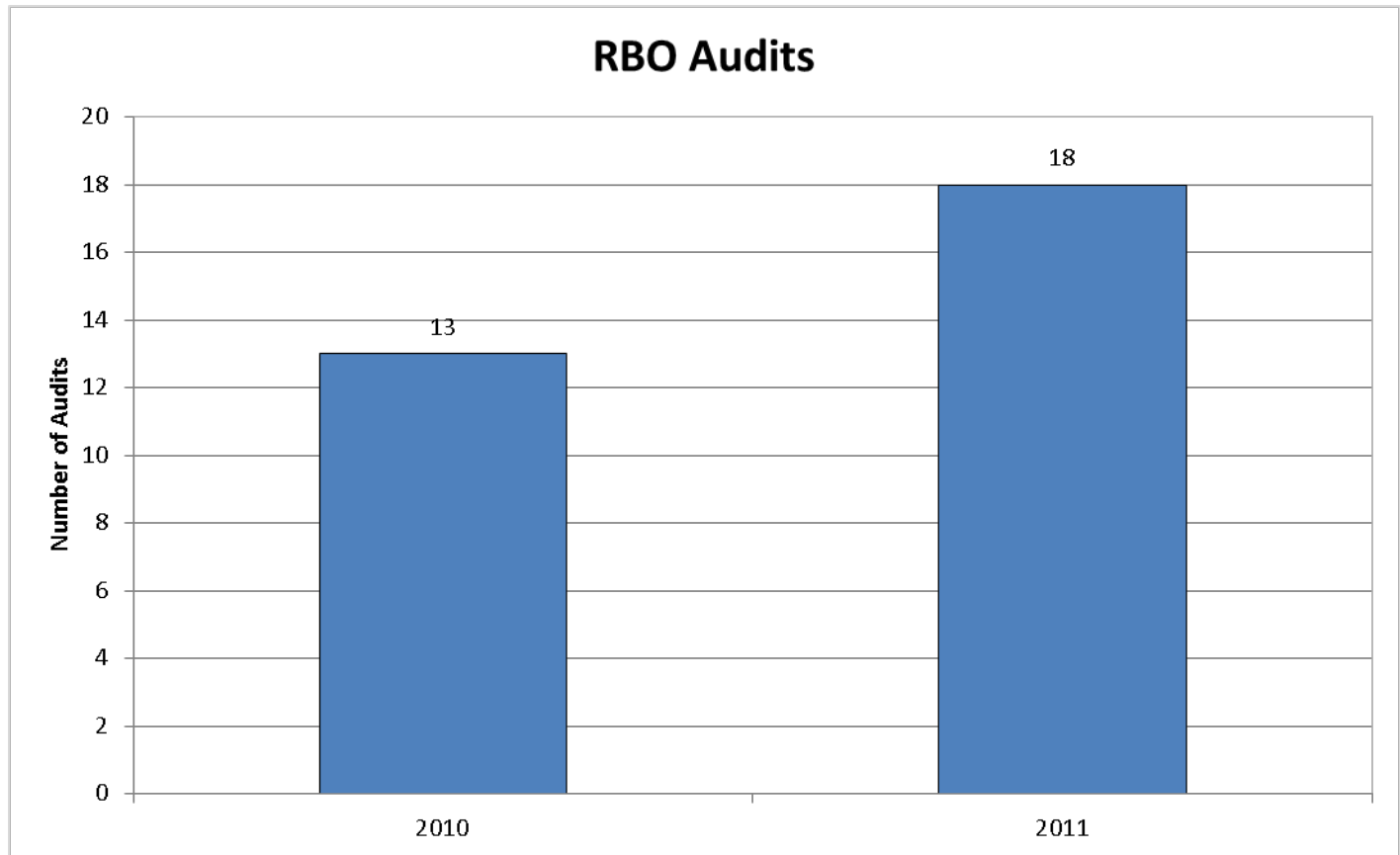
## Enrollment Ranges for RBOs Currently on a CAP at 9/30/11





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# RBO Audits





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## RBO Audits

- Observations /Trends:
  - Claims are not paid accurately
  - Claims are not paid within 45 working days
  - Interest is not included or incorrectly calculated
  - Incorrect denial of claims
  - Failure to recognize provider's complaint as a provider dispute
  - Claims are not forwarded within 10 working days
  - Claims are not acknowledged timely



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# Questions?