



Group Financial Solvency Board

# An Example of How the Delegated Model Works for Patients

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January 31, 2006



# ALL HEALTHCARE IS LOCAL

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The Delegated Model is BETTER,  
QUICKER,  
and MORE COORDINATED

# Beaver's Cap Experience

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- We control UR, CQI, and Credentialing, and we work closely with the Hospital Medical Staff Leadership (frequently a Beaver MD)
- HMO's do oversight visits and deem us

# Beaver has most of an EMR

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- Real time lab, x-ray, dictation
- Registries for Mammograms, Cervical Cancer Screening, Flu and Pneumovax Shots
- Coumadin Clinic with over 1500 patients with 82% in range, compared to 37% before
- ACE Inhibitor program for CHF
- HgA1C program overall reduced by 0.5%

# Beaver Improvements 2

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- Asthma program reduced risk of hospitalization 9 times for 17 and Under and 55 and Over populations
- Our Own Patient Satisfaction Survey since 1993 – Access is the issue, not physician care
- F/u hospital discharge from RCH with Home Health
- Generic drugs at 84% for Seniors, 64% for Commercial Patients

# Beaver Comparisons

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- Before Cap, commercial bed days were 275/1000 – Now 173/1000
- Before Cap, Senior bed days were 1800/1000 – Now 1267/1000
- Commercial LOS = 3.31
- Senior LOS = 4.26

# Authorizations

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- Auto Authorizations inside the Group, monitored by aggregated numbers
- Outside auths – Emergent = NOW, rest within 1 week
- Contracts with outside physicians and hospitals – they get paid fairly – LLU, St B, UCLA for liver transplant, Scripps for gastric bypass

# Outside Referral Outcomes

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- Beaver keeps track of outcomes on outside services checking for complications and successes – gastric bypass

# Other Improvements

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- Reduced errors in coding
- Drug lists reduce duplicate drugs and use of better generics
- Labs with fewer duplicates
- Teaching nurses for Diabetes, Smoking, and Weight Loss
- Wound Care – 97% moves from Inpatient to Outpatient

Beaver, in a delegated  
model, delivers  
More Care Appropriately,  
Faster, with More Accuracy,  
with More Data Available,  
with Fewer Errors and  
Better Patient Safety

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Patients **MUST** get the Right  
Care at the Right Place at  
the Right Time, the First  
Time