



Group Financial Solvency Board

An Example of How the Delegated Model Works for Patients

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ALL HEALTHCARE IS LOCAL

The Delegated Model is BETTER,
QUICKER,
and MORE COORDINATED

Beaver's Cap Experience

- We control UR, CQI, and Credentialing, and we work closely with the Hospital Medical Staff Leadership (frequently a Beaver MD)
- HMO's do oversight visits and deem us

Beaver has most of an EMR

- Real time lab, x-ray, dictation
- Registries for Mammograms, Cervical Cancer Screening, Flu and Pneumovax Shots
- Coumadin Clinic with over 1500 patients with 82% in range, compared to 37% before
- ACE Inhibitor program for CHF
- HgA1C program overall reduced by 0.5%

Beaver Improvements 2

- Asthma program reduced risk of hospitalization 9 times for 17 and Under and 55 and Over populations
- Our Own Patient Satisfaction Survey since 1993 – Access is the issue, not physician care
- F/u hospital discharge from RCH with Home Health
- Generic drugs at 84% for Seniors, 64% for Commercial Patients

Beaver Comparisons

- Before Cap, commercial bed days were 275/1000 – Now 173/1000
- Before Cap, Senior bed days were 1800/1000 – Now 1267/1000
- Commercial LOS = 3.31
- Senior LOS = 4.26

Authorizations

- Auto Authorizations inside the Group, monitored by aggregated numbers
- Outside auths – Emergent = NOW, rest within 1 week
- Contracts with outside physicians and hospitals – they get paid fairly – LLU, St B, UCLA for liver transplant, Scripps for gastric bypass

Outside Referral Outcomes

- Beaver keeps track of outcomes on outside services checking for complications and successes – gastric bypass

Other Improvements

- Reduced errors in coding
- Drug lists reduce duplicate drugs and use of better generics
- Labs with fewer duplicates
- Teaching nurses for Diabetes, Smoking, and Weight Loss
- Wound Care – 97% moves from Inpatient to Outpatient

Beaver, in a delegated
model, delivers
More Care Appropriately,
Faster, with More Accuracy,
with More Data Available,
with Fewer Errors and
Better Patient Safety

Patients **MUST** get the Right
Care at the Right Place at
the Right Time, the First
Time