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February 1, 2013

Mr. Phillip Jenkins
Associate Health Care Service Plan Analyst
Department of Managed Health Care
Division of Plan Surveys

Dear Mr. Jenkins,

The Central California Alliance for Health (the Alliance) has received the Department of Managed Health Care's (Department's) Final Report of the Routine Medical Survey, File No. 933-0401, issued on January 23, 2013 and wishes to append a brief statement to this report as set forth in Section 1380(h)(5).

While the Department indicates in its Final Report that two of the deficiencies identified remain uncorrected, the Alliance has corrected the deficiencies as described in the Corrective Action Plan submitted on December 13, 2012. The Alliance understands that the Department will review the plan's first quarter 2013 utilization management letters and denial logs and the Alliance looks forward to this review in order to demonstrate that the deficiencies have been corrected.

Thank you for the opportunity to provide this information in response to the Final Report.

Sincerely,

Alan McKay
Executive Director