

**KAISER FOUNDATION HEALTH PLAN, INC.**  
*Northern California and Southern California Regions*

**The Plan respects the Department of Managed Healthcare and its survey process. The Plan appreciates that the Department found that three out of four deficiencies were corrected and that the Department acknowledged the Plan's extensive work and substantial improvements to date. The Plan continues to correct the remaining deficiency.**

May 9, 2014

Attachment 1 Plan Statement re DMHC Follow Up Report on Supplemental Survey,  
Kaiser Foundation Health Plan , Inc.