KAISER FOUNDATION HEALTH PLAN, INC.

Northern California and Southern California Regions

Kaiser Foundation Health Plan requests that the following statement be appended to the Department of Managed Health Care's Final Report on the 2019 Routine Full Service Survey and that the statement be made available to the public:

"The Plan respects the Department of Managed Healthcare survey process and takes the 7 deficiencies seriously. The Plan is confident that the Department's Follow-Up survey will confirm that the corrective actions implemented have resolved each deficiency."