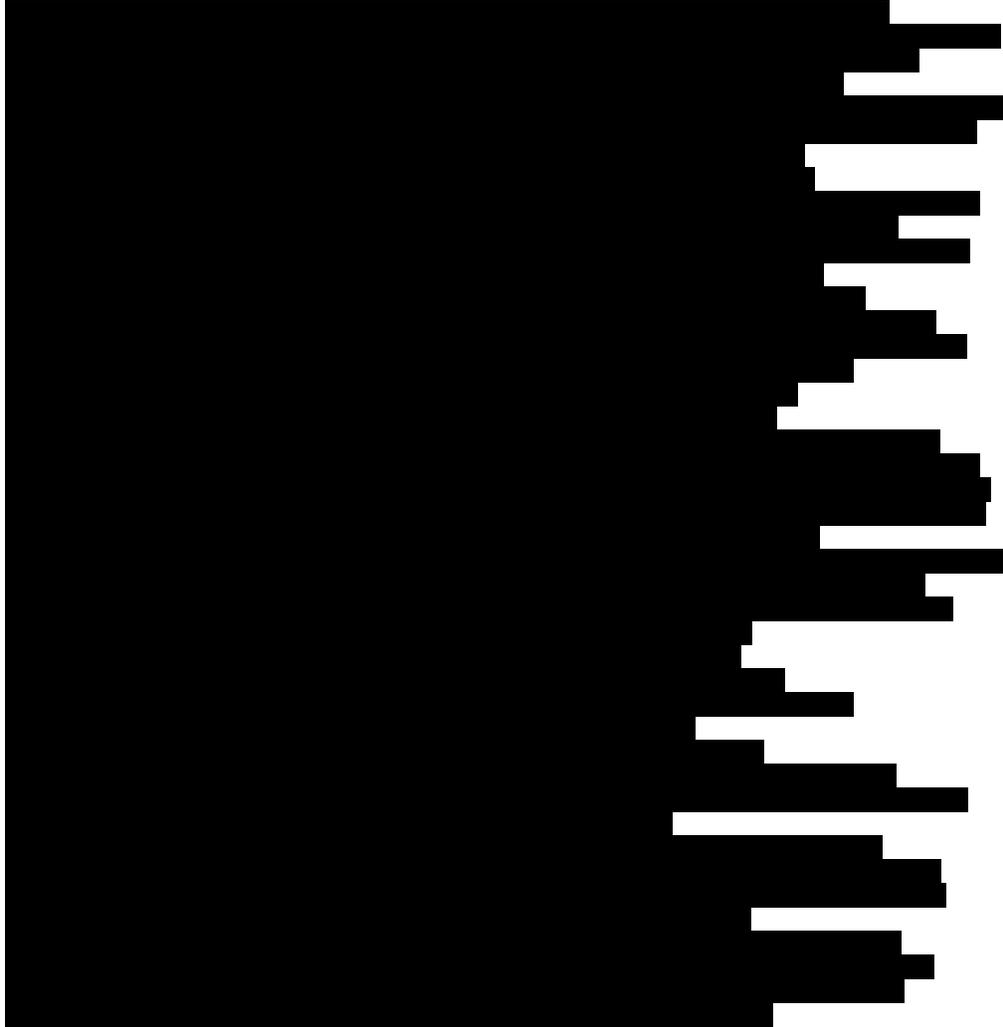


**From:** [DMHC Licensing eFiling](#)  
**Bcc:**



**Subject:** APL17 - 013 (OPL) - State of Emergency Due To Fires in Napa, Sonoma and Yuba Counties  
**Date:** Monday, October 09, 2017 3:47:00 PM  
**Attachments:** [APL 17-013 \(OPL\) - Re Northern California Fires.pdf](#)

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Dear Health Plan Representative,

Please find the attached All Plan Letter, State of Emergency Due To Fires in Napa, Sonoma and Yuba Counties.

If you have any questions regarding the letter, please contact the Office of Plan Licensing through your assigned counsel.

Thank you.

## ALL PLAN LETTER

**DATE:** October 9, 2017

**TO:** All Health Care Services Plans

**FROM:** Sarah Ream, Deputy Director  
Office of Plan Licensing

**SUBJECT:** APL 17-013 (OPL) State of Emergency Due To Fires in Napa, Sonoma and Yuba Counties

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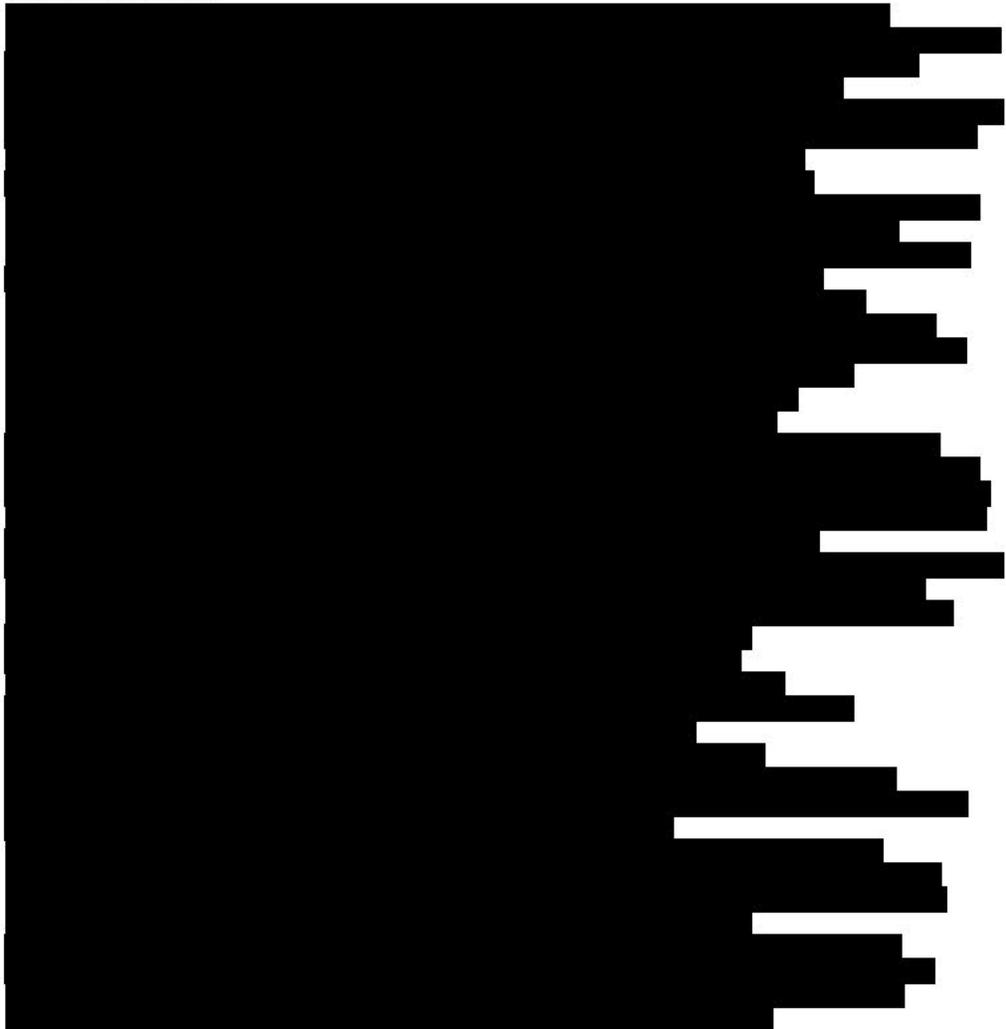
Today California Governor Edmund G. Brown, Jr. proclaimed a state of emergency in the Counties of Napa, Sonoma, and Yuba due to multiple fires in those areas, which have damaged critical infrastructure, threatened thousands of homes and caused evacuations of residents.

Health care service plans are advised to ensure that their enrollees who may have been displaced by the evacuations have continued appropriate access to the health care services those enrollees need. This may require plans to relax temporarily certain requirements including, but not limited to:

- Relaxing time limits for prior authorization, pre-certification, or referrals.
- Suspending prescription refill limitations and permitting impacted enrollees to refill their prescriptions at out-of-network pharmacies.
- Allowing replacement of medical equipment or supplies.
- Extending filing deadlines for claims.

If you have any questions regarding this All Plan Letter, please contact the Office of Plan Licensing through your assigned counsel.

**From:** [DMHC Licensing eFiling](#)  
**Bcc:**



**Subject:** Addendum 1 to APL17 - 013 (OPL) - Re Northern California Fires  
**Date:** Tuesday, October 10, 2017 2:52:00 PM  
**Attachments:** [Addendum to APL17 - 013 \(OPL\) - Re Northern California Fires.pdf](#)

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Dear Health Plan Representative,

Please find the attached Addendum to the All Plan Letter. The addendum adds more counties to the APL from yesterday.

If you have any questions regarding the letter, please contact the Office of Plan Licensing through your assigned counsel.

Thank you.

## ALL PLAN LETTER

**DATE:** October 10, 2017

**TO:** All Health Care Services Plans

**FROM:** Sarah Ream, Deputy Director  
Office of Plan Licensing

**SUBJECT:** Addendum 1 to APL 17-013 (OPL) State of Emergency Due To Fires in Napa, Sonoma and Yuba Counties

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Yesterday California Governor Edmund G. Brown, Jr. proclaimed a state of emergency in the Counties of Napa, Sonoma, and Yuba due to multiple fires in those areas. The DMHC issued All Plan Letter (APL) 17-013 directing health care service plans to ensure their enrollees who may have been displaced by evacuations due to the fires have continued appropriate access to health care services.

Yesterday the Governor also proclaimed a state of emergency in the Counties of Butte, Lake, Mendocino, Nevada, and Orange because of fires in those counties. This addendum to the DMHC's APL 17-013 advises health plans to ensure their enrollees who may have been displaced by the evacuations in these counties have continued appropriate access to the health care services those enrollees need.

If you have any questions regarding this Addendum, please contact the Office of Plan Licensing through your assigned counsel.