



# QUARTERLY REPORT

Regarding the AB 72 Independent Dispute Resolution Process

## AB 72 Independent Dispute Resolution Process Quarterly Report

This report provides a summary of the number, type, and outcome of AB 72 Independent Dispute Resolution Process (IDRP) applications related to the payment of claims by health plans to non-contracting health professionals who provided services at contracting facilities. This process was implemented September 1, 2017. No IDRP applications were submitted in 2017.

Timeframe	2018	2019	1 <sup>st</sup> Quarter 2020	2 <sup>nd</sup> Quarter 2020	3 <sup>rd</sup> Quarter 2020	Total	Percent
<b>IDRP Applications Submitted</b>	39	32	2	1	8	82	
<b>Type of Service Provided</b>							
Ambulance	2	1	0	0	7	10	12%
Anesthesiology	28	22	1	0	0	51	62%
Pathology	5	0	0	0	0	5	6%
Other	4	9	1	1	1	16	20%
<b>IDRP Outcome</b>							
Determination Letter Issued	0	22	0	0	1	23	28%
Default Determination Letter Issued	0	1	0	0	0	1	1%
Incomplete Application	2	2	0	1	0	5	6%
Ineligible	13	2	0	0	3	18	22%
Initiating Party Non-Responsive	0	0	2	0	0	2	2%

<b>Timeframe</b>	<b>2018</b>	<b>2019</b>	<b>1<sup>st</sup> Quarter 2020</b>	<b>2<sup>nd</sup> Quarter 2020</b>	<b>3<sup>rd</sup> Quarter 2020</b>	<b>Total</b>	<b>Percent</b>
No Payment Received	0	2	0	0	0	2	2%
Non-Jurisdictional	5	1	0	0	1	7	9%
Withdrawn	17	3	0	0	0	20	25%
Pending at the End of the Period	2	1	1	1	4	4	5%