



**Transgender, Gender Diverse, or Intersex (TGI) Health Care Quality Standards and
Training Curriculum Working Group**

June 27, 2023

Meeting Summary

1. TGI Working Group Members in Attendance

In-person attendees:

Dannie Ceseña, California LGBTQ Health and Human Services Network (he/him/they/them)

Evan Johnson, Youth Programs for Trans Family Support Services (they/them/theirs)

Priya Motz, Department of Health Care Services (she/her/hers)

Adrian Naidu, California Public Employees' Retirement System (he/him/his)

Taylor Priestly, Covered California (she/her)

Dr. Ryan Spielvogel, Sutter Family Medicine Residency Program
(he/him/his)

Jason Tescher, California Department of Public Health
(he/him/his)

Virtual attendees:

Bee Curiel, TransLatin@ Coalition (they/them)

Miles Harris, UC Davis Health (he/him)

Stesha Hodges, California Department of Insurance (she/her/hers)

Kendra M. Muller, Disability Rights California (she/they)

Morey Riordan, Transgender Strategy Center (he/him/his)

Skyler Rosellini, National Health Law Program (he/him)

Katalina Zambrano, Somos Familia Valle Central (she/her/ella)

Department of Managed Health Care (DMHC) Staff in Attendance:

Mary Watanabe, Director (she/her/hers)

Amanda Levy, Deputy Director, Health Policy and Stakeholder Relations (she/her/hers)

Mark Sumner, Attorney III, Office of Legal Services (he/him/his)

Sara Ortiz, Staff Services Manager I (she/her/hers)

Alma Ochoa-Soria, Associate Governmental Program Analyst (she/her/hers)

Leslie Thompson, Associate Governmental Program Analyst (she/her/hers)

Shaini Rodrigo, Staff Services Analyst (she/her/hers)

2. Welcome & Introductions

Jacob Rostovsky called the meeting to order and welcomed the Working Group members and attendees participating virtually and in-person. Housekeeping items were reviewed, with the addition of the best practices for Zoom whiteboard.

3. Review of May 23, 2023 Meeting Summary

Jacob Rostovsky asked if there were any changes to the May 23, 2023, meeting summary. There were no changes. Additional changes can be directed to the public comment email inbox.

4. Working Group Members Presentation

Evan Johnson of Trans Family Support Services and Bee Curiel of the Trans Latin@ Coalition gave an overview of their respective organizations and answered questions.

5. Listening Sessions Schedule

Jacob Rostovsky facilitated a discussion regarding the listening session locations, logistics, and format of sessions.

The working group members highlighted important considerations for the listening sessions, including:

- The ability to have virtual listening sessions, or at least offer hybrid participation. This would allow for individuals with disabilities, parents, and parents/guardians to attend more easily.
- The addition of a listening session in a Northern California location, including Redding, Eureka, or Arcata.
- Holding a listening session further south from San Diego, such as San Ysidro or the Calexico area.
- Being intentional about communities we can support and making it as easy as possible to hear from marginalized members of the community, i.e., holding sessions at venues with access to mass transit and during hours that the community could attend.
- Considering other organizations that we could partner with to host sessions.

The working group came to a consensus on the following three locations:

1. East Bay Area (such as Oakland)
2. Merced County
3. East Los Angeles

The working group will finalize the remaining listening session locations and schedule at the July meeting.

6. Facilitated Discussion: Training Curriculum

- Jacob Rostovsky reviewed the SB 923 training requirements and facilitated a discussion on the core concepts for the curriculum, including the areas summarized below.

Models in existence and framework for curriculum:

- The working group noted that most training models are rooted in evidence-based practices and are designed for health care professionals.

- Pragmatics are important – we must be able to speak to how plans and insurers in all roles interact with the community.

Utilizing community-based practices:

- The working group noted the importance of connecting with community-based organizations and organizations within this working group who already conduct training to see what works and what doesn't work.
- There was strong discussion around implementing a transformative justice lens.
- There was strong emphasis in making sure these organizations get the credit for the work that has already been done.

What this document will look like:

- The working group agreed a small, concise document that could be updated over time would be best.
- The group noted the importance of reducing barriers in engaging with the material, making sure that it is easy to understand.
- The group discussed the importance of humility and humanization of the community by sharing stories and the experience of the community.
- Further discussion was had on ways in which we can hold people accountable to this curriculum.

The working group recommended the following categories for inclusion in the training curriculum:

- Barriers to care
- Intersectionality
- Language/Cultural Considerations
- Privacy issues
- Guidance around accessing services through insurance
- Transformative justice
- Best practices in learning information

10. Public Comment

Jacob Rostovsky asked for comments from the public. There was no public comment.

11. Closing Remarks

Jacob Rostovsky thanked everyone for their time and participation and announced the next meeting would take place on July 18, 2023.