Federal Update

August 11, 2021

Jessica Petersen Assistant Chief Counsel

CaliforniaDMHC
@CADMHC
CaliforniaDMHC



No Surprises Act: Broad Purpose

- Federal statutes passed in December 2020.
- Protects consumers from some surprise balance bills and excessive cost-sharing in emergency and non-emergency contexts, as well as from air ambulances.

f CaliforniaDMHC
 @CADMHC
 CaliforniaDMHC



No Surprises Act: Balance Billing

- Emergency (including air ambulance)
- Non-emergency: in-network facility/out-ofnetwork provider
 - Note: limited consumer consent





No Surprises Act: Other Protections

- Price comparison tool.
- Estimated costs of treatment, prior to service.
- Removing certain gag clauses in contracts with providers.
- Continuity of care when a provider's contract with a plan ends.

f CaliforniaDMHC CADMHC CaliforniaDMHC

HealthHelp.ca.gov

DEPARTMENT OF

Managed

Healt

4

re

No Surprises Act: Other Protections

- Enrollee ID card requirements for information regarding out-of-pocket costs.
- Certain disclosures of broker compensation (42 USC 300gg-46).
- New federal requirements for provider directories (42 USC 300gg-115).

CaliforniaDMHC
 @CADMHC
 CaliforniaDMHC

HealthHelp.ca.gov

DEPARTMENT OF

Managed

ea

5

re

No Surprises Act: Interim Final Rule: Part I

- Interim Final Rule (IFR) released July 1, 2021. Applicable beginning January 1, 2022.
- Addresses the NSA's surprise balance billing provisions.

CaliforniaDMHC
 @CADMHC
 CaliforniaDMHC

HealthHelp.ca.gov

DEPARTMENT OF

Managed

Healt

6

re

California's Balance Billing Laws

AB 72 (Bonta, 2016):

- 1. No surprise balance bills (Specified nonemergency)
 - Note: consumer consent
- 2. Default Reimbursement Rate
- 3. Independent Dispute Resolution Process (IDRP)

CaliforniaDMHC
@CADMHC
CaliforniaDMHC



California's Balance Billing Laws

AB 651 (Grayson, 2019) (Air Ambulance)

Prospect Medical Group, Inc. v. Northridge Emergency Medical Group (2009) 45 Cal.4th 497 (Emergency services)



